

TERMS & CONDITIONS

Below you will find the Terms & Conditions for aspects of The London International Horse Show

- Ticket Purchases and Event Attendance
- Ticket Competitions
- Complimentary Tickets

Ticket Purchase and Event Attendance

1. By attending the London International Horse Show (the Show), you do so entirely at your own risk. Clarion Events Ltd (the Organisers) and HPower International Ltd (its agent) shall not be liable for any injury, damage or loss to you, other than in respect of any injury or loss arising directly as a result of our own negligence. You agree to take full responsibility for your own safety, property, health and wellbeing during and after the event and, if unsure of your own ability or condition to attend, to take appropriate third party advice.
2. Visitors will not be allowed admission to the Show without a valid ticket
3. For attendees safety, the Organisers reserve the right to refuse admission, and may conduct security searches
4. Tickets are non-refundable and cannot be exchanged, transferred, or resold for commercial gain
5. The Organisers reserve the right to alter or vary the content or timing of the whole or any part of the Show due to circumstances beyond their reasonable control without being obliged to refund or exchange tickets
6. Bottles and cans may be prevented from being brought into the venue for safety reasons
7. Smoking and Vaping is prohibited throughout the show
8. Animals, excluding guide dogs are not allowed into the venue
9. Camera lenses should not exceed 200mm and flash photography is prohibited in the arena.
10. Food is prohibited in the arena at all times, drinks may be taken in as long as they are in plastic (preferably not single-use) containers.
11. Those susceptible to respiratory problems should be aware that this event can have a dusty atmosphere and dogs and horses are used in all performances.
12. If alterations to the show dates are made as a result of COVID-19 ticket holders will be offered a refund of the face value of their ticket.
13. All visitors must check their own temperature before leaving home to attend the event. Those with a high temperature should not attend
14. Visitors must adhere to all additional measures put in place to comply with COVID-19 rules and guidelines. The latest information will be emailed to ticket bookers.
15. Ticket bookers are responsible for ensuring everyone in their party is aware of, and adheres to all terms and conditions including these additional measures

16. The Organisers and its agent cannot accept financial or other responsibility for any loss or liability incurred by visitors to the Show as a result of contracts entered into by visitors with any exhibitor or advice sought or obtained from any exhibitor
17. The Organisers and its agent cannot accept responsibility for any loss or damage to personal property brought to the Show
18. Visitors may be photographed, filmed or recorded for marketing, broadcast or security purposes during the Show. By attending the Show, visitors authorise such photography and recording and permits the Organisers and its agent to use their images, likeness and voice for archival and promotional purposes in any and all media, without liability, compensation or credit
19. The sale of any articles in the gangways or anywhere on the Exhibition premises is strictly forbidden except with the written permission of the Organisers, and the Organisers reserves the right at their absolute discretion to confiscate any such articles for infringement of the condition
20. All advance bookings are subject to a single booking fee of £2.75 per ticket. Unless it is a group (20+) booking when it is subject to a fee of £1 per ticket.
21. Please check all your tickets on purchase, as mistakes cannot always be rectified

Ticket Competitions

1. Ticket competitions ("Competition") may be run via Facebook, Instagram or Twitter on the accounts of Exhibitors, Clubs or Publications ("Promoters") participating at the London International Horse Show, as agreed with HPower International Ltd, the Event Managers appointed by Clarion Events Ltd (the event owner).
2. The Competition is open to all residents of the UK, including the Channel Islands and the Isle of Man, aged 16 or over except the Organisers or Promoters staff/employees, their close relatives or anyone connected with the Competition.
3. Entries for the Competition can only be completed via Facebook, Instagram or Twitter through liking and commenting on the competition post as directed on the original Competition post.
4. Entries submitted after the Competition closing time specified in the post will not be accepted.
5. After the Competition period has closed one entrant will be selected by the Promoter to redeem the Prize ("Winner") and contacted soon after the competition closing date.
6. The Winner will be issued with a code to redeem the Prize via the online ticket booking system.
7. Prizes must be redeemed before the stipulated date.
8. Tickets are strictly non-transferable.
9. For the avoidance of doubt, the Prize does not include Travel or any other expenses, and no cash alternative is available.

10. By accepting the Prize the Winners accept and agree to be bound by the Show Ticket Purchase and Attendance Terms and Conditions.

Complimentary Tickets

1. A complimentary ticket for the London International Horse Show, ("Show") admits one person on any one day of the Show period
2. Complimentary tickets/codes are not for resale and have no cash value
3. All complimentary tickets are subject to the Ticket Purchase and Event Attendance Terms and Conditions